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**Mullahy & Associates Presenting “Best in Class Case Management” Seminar
for St. Francis Hospital, The Heart Center® Case Managers**

Roslyn, NY...

Catherine M. Mullahy, RN, BS, CRRN, CCM, president of Mullahy & Associates (www.mullahyassociates.com), a prominent leader in advancing “Best in Class” case management, will be presenting the firm’s “Best in Class Case Management” seminar to case managers at St. Francis Hospital, The Heart Center® (Roslyn, NY). The two-day seminar, scheduled for November 14-15th, 2009, is one of the profession’s most attended educational programs, providing case managements with a comprehensive overview of leading-edge practices, especially timely today during our nation’s move toward healthcare reform.

Led by Mullahy, a pioneer in case management and author of the ultimate how-to guide for case managers, The Case Manager’s Handbook, now in its fourth edition, the program covers topics ranging from “Best in Class” work formats and processes to effective communications, health delivery systems and insurance, community resources, legal responsibilities, ethical, cultural and career development issues.

Mullahy’s “Best in Class Case Management” seminar is offered extensively throughout the nation through Nursing Spectrum Career Fairs and other professional association programs.

For more information on Mullahy & Associates’ complete educational offerings, visit: www.mullahyassociates.com

St. Francis Hospital, The Heart Center® is New York State’s only specialty designated cardiac center and is one of the busiest heart centers in the Northeast. In 2009, 1,568 open heart surgeries, 4,516 electrophysiology studies (i.e., ablations, pacemakers and AICDs-implantable defibrillators), 3,961 percutaneous coronary interventions (PCI), 3,544 percutaneous coronary interventions (i.e., angioplasties) and 8,759 cardiac catheterizations were performed. In July 2009, U.S. News & World Report named St. Francis one of America’s best hospitals in three specialties: heart and heart surgery, digestive disorders and geriatrics. St. Francis is a member Catholic Health Services of Long Island. For more information, visit: www.stfrancisheartcenter.com